

Warranty Program

Moisture Barriers and Liner Systems from W. L. Gore & Associates, Inc.

Gore stands behind the durability and reliability of its complete line of protective barriers. These products deliver the highest breathability in a broad range of conditions, while ensuring long-lasting durability and superior protection against hazards at the emergency scene. This comprehensive program is aligned with the needs of fire departments as they continue to adopt the requirements of NFPA 1851: Standard on Selection, Care, and Maintenance of protective ensembles for structural fire fighting and proximity fire fighting. Which barrier product you need depends on you; but whatever you're up against, we've got you covered.

PRODUCT	TIME PERIOD	WHAT IS COVERED
CROSSTECH [®] 3-layer moisture barrier	7 years	Materials and labor
CROSSTECH [®] black moisture barrier	5 years	Materials and labor
GORE [®] PARALLON [™] liner system	5 years	Materials and labor for Body-Side layer*
GORE [®] RT7100 moisture barrier	4 years	Materials and labor

Repair and replacement of a GORE[®] product covered in the Warranty Program is performed by participating Verified ISPs and garment manufacturers.

**GORE[®]
PARALLON[™]**
LINER SYSTEM

Body Side

* The Body-Side layer of the GORE[®] PARALLON[™] liner system is tested as the moisture barrier per NFPA 1971 Standard requirements.

What is covered under these programs?

The Gore Warranty Program limits coverage to the cost of materials and labor for normal wear and tear repairs needed to maintain the moisture barrier's performance according to the protocols set out in NFPA 1851 (latest edition). If a full liner replacement is deemed necessary, the program covers a limit of one full liner replacement per warranty period which must be made by the original garment manufacturer.

How long is the coverage?

The Gore Warranty Program runs seven years for CROSSTECH[®] 3-layer moisture barrier and five years for both CROSSTECH[®] black moisture barrier and the GORE[®] PARALLON[™] liner system (Body-Side), and four years for GORE[®] RT7100 moisture barriers from date of manufacture. The product label contains the manufacturing date, which is permanently attached to each element of the protective ensemble.

What is not covered?

These programs do not cover repairs of faulty seam sealing, excessive thermal damage, improper cleaning, improper sizing, aftermarket modifications (e.g. stitch through patches), alterations, and pattern generated concerns.

For over 30 years, W. L. Gore & Associates has been a pioneer in developing high-performance barrier fabrics for the fire industry. At Gore, we work closely with our manufacturers from initial gear design through rigorous testing and final product delivery – all to ensure that our products do what we say they do.

W. L. Gore & Associates, Inc.
Fire & Public Safety
105 Vieve's Way • Elkton, MD 21921
800.431.GORE (4673)
crosstech.com/warranty

